

## Service and Maintenance Program Policy

Your Thompson Retractor components may be sent in and serviced to like-new condition\*. Free loaner sets are available while your equipment is being serviced. Some limitations apply.

**Any service or repairs performed outside of our manufacturing facility will void the warranty.**

Contact your Account Executive for additional details or to get a service quote at [1-800-227-7543](tel:1-800-227-7543).

- \* "Beyond repair" products may require a replacement purchase.
- \* Thompson may be unable to service or repair instruments that are beyond their life of 10 years.
- \* Older Generation parts are susceptible to obsolescence due to customer demand.
- \* Refer to the Service and Warranty sheet for satisfaction guarantee.

PART CATEGORY	PRICE RANGE	PARTS UNABLE TO SERVICE
Articulating Arms	\$450	Angled + Straight Arms
Blades	\$100 - \$150	Anodized Blades
Bolling + Drake Hook	\$100 - \$200	Bilateral Crossbars
Crossbars + Extension Arms + Flex Arms (with joints)	\$200 - \$400	Illumination Products
Depth Gauge + SALS	\$125	Innomed Hip Blades
Handles	\$250 - \$400	Instrument Trays + Cases
Joints	\$125 - \$300	Obsolete + Discontinued Items
Lap Attachments	\$100 - \$450	Rods + Rings + Bars (without joints)
MIS PLA	\$275 - \$300	Scope Clips + Bushings + Grips
OneFrame™	\$400	T-Handle + Wrench
PectusAssist™	\$300	
Rail Attachments	\$175 - \$350	
Rail Clamps	\$200 - \$700	
Skull Clamps	\$300	

### NOTICE

These are estimated costs only.

Covers standard service and maintenance. Cost will be determined once inspected based on parts and labor required.

**Thompson will not service items that have been previously altered or serviced by a third party.**

After Inspection, parts can be replaced or sent back to the customer.